



fulfillment

services



why ARRIS for strategic fulfillment?

Experience & Expertise

- Over 60 years of fulfillment and distribution experience shipping thousands of orders each year
- State-of-the-art warehouse facilities and technology to ensure accurate and on-time shipments
- Full range of capabilities to manage the entire fulfillment process from warehousing to shipping

Increased Efficiencies & Cost Savings

- Inventory management system reduces excess inventory and eliminates stock outs
- Reduce overhead costs including rent, labor, equipment and technology
- Increase customer satisfaction with faster delivery of products

Customized Solutions

- Flexible and innovative programs designed to accommodate your company's unique and specific requirements
- Full service graphics capabilities to design and print customized packaging, instructions, user guides, CDs and more

Key Services

- Kitting and assembly
- Vendor inventory management
- e-business
- Returns management
- Creative services
- Warehousing
- Real-time reporting
- Logistics and fulfillment
- Customized packaging
- Pick and pack order fulfillment



logistics & fulfillment

ARRIS has been in the fulfillment business for 60 years and is a trusted and reliable supplier in the cable TV industry. We ship hundreds of items from our warehouses daily and support a number of distribution models.

- Direct-to-subscriber
- Direct-to-MSO
- Direct-to-retail locations



graphic services



With our full service printing and graphic capabilities, ARRIS is the single source for all your fulfillment needs.

Creative Services

- Design and layout of marketing materials and packaging
- Corporate identity/branding

Printing and Packaging

- Welcome packets
- User guides
- Instruction manuals
- Customized packaging

Media

- CD and DVD replication

warehousing & vendor managed inventory



Warehousing

With warehouses strategically located in Cary, NC and Ontario, CA we are able to ensure effective and expedient distribution throughout the US. Our secure facilities, totaling over 200,000 square feet are equipped with the latest technology and staffed with experienced distribution professionals. We perform multiple quality checks to ensure accurate fulfillment of pick-and-pack and batched orders.



Vendor Managed Inventory

Inventory is continually managed and monitored to ensure sufficient levels are on hand at all times to meet forecasted customer demand. Managed inventory eliminates stock-outs and excess inventory, reducing overall costs. ARRIS tracks and reports on what has been received, picked, packed, shipped and replenished.





kitting & assembly

Whether your requirements include product samples, literature or highly customized kits, ARRIS will tailor a program that's right for you.

Product Fulfillment

- ☐ EMTA battery replacement
- ☐ Telephony and HSD kits
- ☐ Set-top boxes
- ☐ Tool kits and new hire outfitting

Literature Fulfillment

Promotional Distribution

e-commerce e-business

Through YourBroadBandStore.com and MSO branded pages within the site, your subscribers are able to order high quality installation products like cables, splitters and modem kits. Our network performs secure, real-time order processing, credit card transactions along with order and shipping confirmations. The site is easy-to-use from product display through the checkout process. Affiliate programs are also available.



1.888.353.9473 ■ www.arrisi.com ■ www.arrisstore.com